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To: US PATENT AND TRADEMARK OFFICE From: VIVIAN D. BRANDON

ATTENTION: EXAMINER DR. KANDASAMY THANGAVELU

GROUP ART UNIT 2123

Fax: (703) 872-0306

Pages including this sheet: 91

Phone: (703) 305 0043

Date: May 17, 2004

Re: SERIAL NO. 09/578,095 FILED 6/26/00

• Comments:

Examiner Thangavelu:

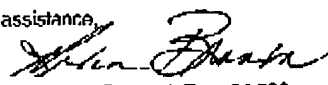
In our telephone conversation this morning you stated that the Petition to Withdraw the Finality of an Office Action had not yet been received by the US Patent Office. We are faxing all papers mailed with a Certificate of Mailing on May 4, 2004 to your attention as follows:

- (1) Transmittal letter addressed to Mr. Allen MacDonald (1 page)
- (2) Petition to Withdraw the Finality of an Office Action under 37 CFR 1.181 (3 pages)
- (3) Office action dated September 25, 2003 (Exhibit A) (30 pages)
- (4) Amendment from Applicant dated December 18, 2003 (Exhibit B) (25 pages)
- (5) Final Office Action dated March 4, 2004 (Exhibit C) (31 pages)

Please note there was a typographical error in the letter transmitting these documents in that Exhibit C - the Final Office Action was actually dated March 4, 2004, not April 4, 2004 as stated in the transmittal.

This is a formal communication, intended for entry.

Thank you for your assistance.

Vivian D. Brandon 
For David C. Goldman, Patent Counsel, Reg. 34,336
and
Patrick K. Patriode, Patent Counsel, Reg. No. 40,121



GE Global Research

Global Intellectual Property and Legal Operation
Bldg. K1-3A59, P. O. Box 8
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Phone: (518) 387 5286
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April 30, 2004

Mr. Allen MacDonald
Technology Center Director, 2150
US Patent and Trademark Office
Washington, DC 20231

RE: Inventor: Aragonés et al.
Serial No.: 09/578,095
Filed: May 25, 2000
Title: SYSTEM AND METHOD FOR PREDICTING TIMING OF FUTURE
SERVICE OF A PRODUCT

S I R:

Enclosed are the following documents for the above-identified patent application:

1. A petition to withdraw the finality of an office action under 37 CFR §1.181;
2. An Office Action dated September 25, 2003 (Exhibit A);
3. An Amendment from Applicant dated December 18, 2003 (Exhibit B); and;
4. A Final Office Action dated April 04, 2004 (Exhibit C).

Respectfully submitted,

Patrick K. Patnode
Attorney for Applicant
Registration No. 40,121
Telephone: (518) 387-5286

Schenectady, New York
Dated: April 30, 2004

I hereby certify that this correspondence is being deposited with
the United States Postal Service with sufficient postage as first
class mail in an envelope addressed to:

Mail Stop: _____

Commissioner for Patents, Alexandria, VA 22313

Date of Deposit May 4, 2004Type or Print Name Vivian Brandon

PAGE 2/92 * RCVD AT 5/17/2004 1:03:40 PM [Eastern Daylight Time] * SVR:USPTO-EFXRF-1/1 * DNIS:8729306 * CSID:5183877751 * DURATION (mm-ss):20-40

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Auto-Reply Facsimile Transmission



TO: Fax Sender at 5183877751

Fax Information

Date Received:

12/18/2003 11:56:38 AM (Eastern Standard Time)

Total Pages:

23 (including cover page)

ADVISORY: This is an automatically generated return receipt confirmation of the facsimile transmission received by the Office. Please check to make sure that the number of pages listed as received in Total Pages above matches what was intended to be sent. Applicants are advised to retain this receipt in the unlikely event that proof of this facsimile transmission is necessary. Applicants are also advised to use the certificate of facsimile transmission procedures set forth in 37 CFR 1.8(a) and (b), 37 CFR 1.8(f). Trademark Applicants, also see the Trademark Manual of Examining Procedure (TMPE) section 306 et seq.

Received
Cover
Page
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DEC 30 2003 12:41 FR GE CORPORATE R-D 5183877751 TO 817038729306 P. 90/92

1 FIRST AVENUE CORP., SUITE 1100
CAMBRIDGE, MA 02142
TELEPHONE: (617) 387-0887, FAX: (617) 487-1751
DIAL CODE: 01617-387-0887, EMAIL: goldman@first-av.com

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To: Examiner: Thangavala	From: David C. Goldman
Group Art Unit 2129	Accession: RD-27,070
Re: 703-472-4024	Pages (including this sheet): 23
Trans: 703-206-0042	Date: December 16, 2003
Re: US Patent Application Serial Number 08/570,092	

Examiner: Thangavala,

Enclosed is a response to my office action dated September 25, 2003 for US Patent Application Serial Number 08/570,092. This is a formal communication intended for entry.

If you have any questions please contact me.

Thank you.

David Goldman

PAGE 90/92 RCVD AT 11/18/2003 11:56:38 AM (Eastern Standard Time) SVR:USPTO-EFAX-1/1 * DNIS:8729306 * CSID:5183877751 * DURATION (mm-ss):20-40

** TX STATUS REPORT **

45 OF 160 18 2003 12:47 PAGE.01

GE CORPORATE R-D

	DATE	TIME	TO/FROM	MODE	MIN/SEC	PAGE	JOB#	STATUS
19	12/18	12:41	USPIU	EC-S	03:52*	023	036	OK

1 RESEARCH CIRCLE, BLDG. K1-8A65
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To: Examiner Thangavelu From: David C. Goldman

Group Art Unit 2123 Docket No. RD-27,378

Fax: 703-872-9306 Pages including this sheet: 23

Phone: 703-305-0043 Date: December 18, 2003

Re: US Patent Application Serial Number 09/578,095

*** Comments:**

Examiner Thangavelu,

Enclosed is a response to an office action dated September 25, 2003 for US Patent Application Serial Number 09/578,095. This is a formal communication intended for entry.

If you have any questions please contact me.

Thank you,

David Goldman

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1 RESEARCH CIRCLE, BLDG. K1-3A65
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To:	Examiner Thangavelu	From:	David C. Goldman
	Group Art Unit 2123	Docket No.	RD-27,376
Fax:	703-872-9306	Pages including this sheet:	23
Phone:	703-305 0043	Date:	December 18, 2003
Re:	US Patent Application Serial Number 09/578,095		

• Comments:

Examiner Thangavelu,

Enclosed is a response to an office action dated September 25, 2003 for US Patent Application Serial Number 09/578,095. This is a formal communication intended for entry.

If you have any questions please contact me.

Thank you,

David Goldman

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